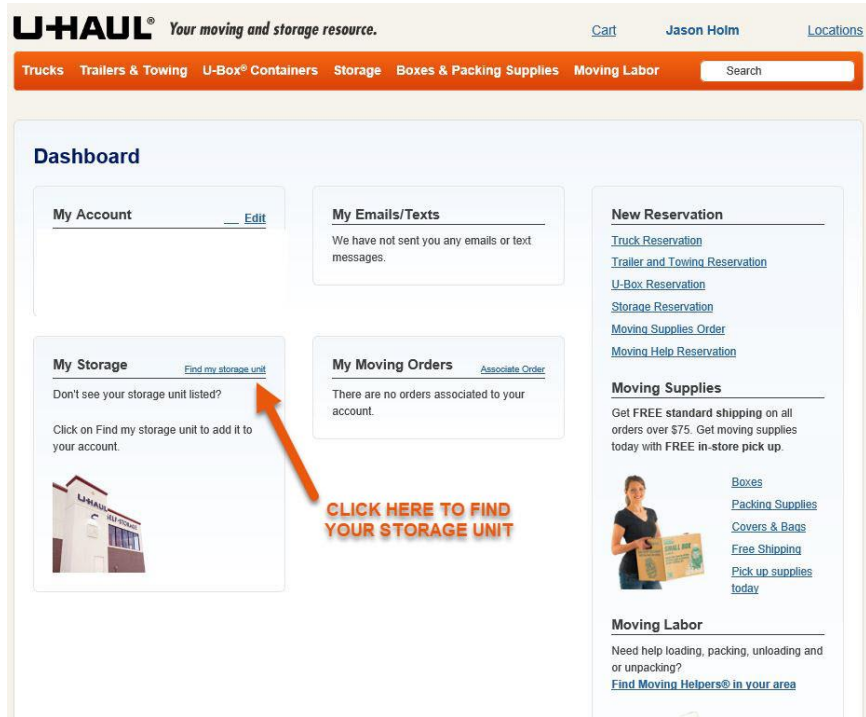


INSTRUCTIONS FOR ONLINE ACCOUNT ACCESS

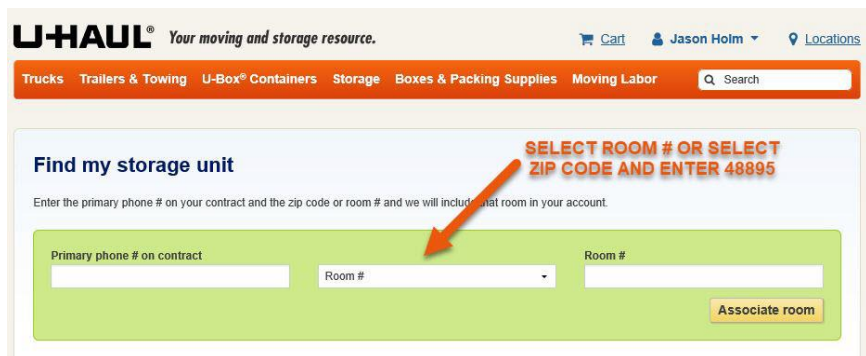
1. Go to WWW.UHAUL.COM/ORDERS

2. IF YOU ALREADY HAVE AN ACCOUNT SETUP WITH UHAUL.COM, LOGIN AND PROCEED TO STEP 4 IF YOU DO NOT HAVE AN ACCOUNT ALREADY, CLICK ON THE “CREATE ACCOUNT” BUTTON AS SHOWN IN PICTURE ABOVE.

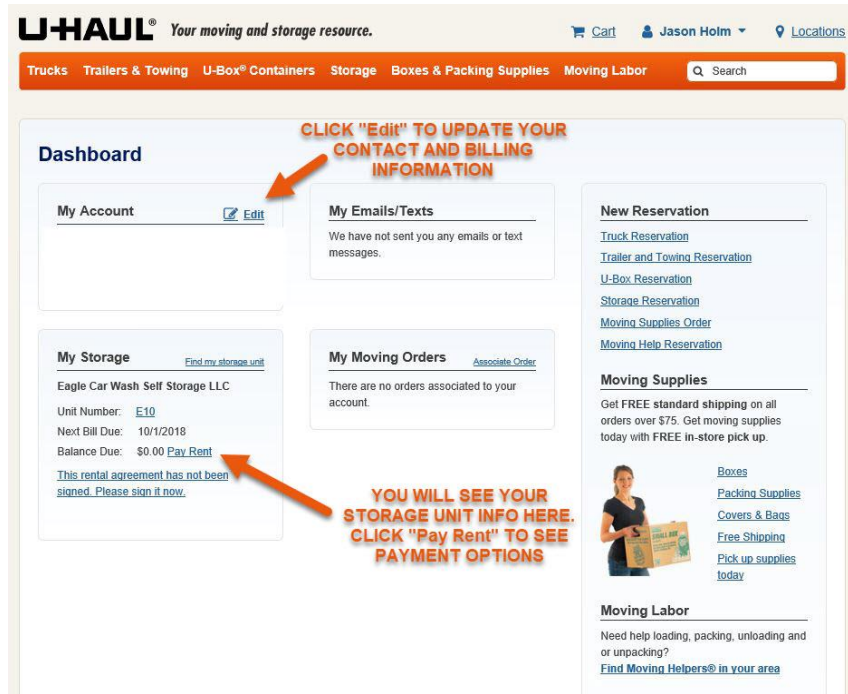
3. TO CREATE AN ACCOUNT, ENTER AND CONFIRM YOUR EMAIL ADDRESS AND CREATE A PASSWORD FOR YOUR ACCOUNT.



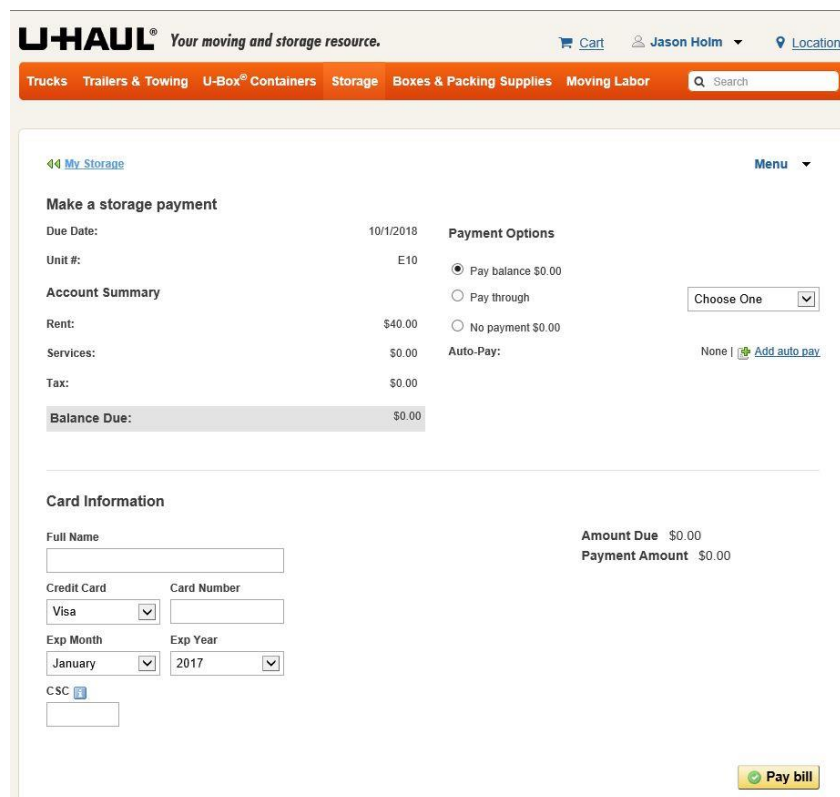
4. ONCE YOU HAVE YOUR ACCOUNT CREATED GO TO YOUR ACCOUNT DASHBOARD AND FIND THE AREA THAT STATES, “MY STORAGE” AND CLICK ON “FIND MY STORAGE UNIT”.



5. TO FIND YOUR STORAGE UNIT ENTER YOUR PHONE NUMBER THAT IS ON FILE. IF WE DO NOT HAVE A PHONE NUMBER FOR YOU ON FILE OR WE HAVE AN OLD NUMBER PLEASE CALL US AT 517-996-6115, SO WE MAY UPDATE THE INFORMATION SO YOU WILL BE ABLE TO LOCATE YOUR UNIT. THEN SELECT TO SEARCH BY EITHER YOUR ROOM # OR BY OUR ZIP CODE WHICH IS 48895. IF YOU HAVE ANY PROBLEMS WITH LOCATING YOUR UNIT PLEASE CONTACT US SO WE CAN ASSIST YOU.



6. ONCE YOU LOCATE YOUR STORAGE UNIT IT WILL BE DISPLAYED IN THE “MY STORAGE” SECTION. YOU WILL ALSO SEE OPTIONS TO MAKE PAYMENTS. PLEASE ALSO CLICK ON THE ‘EDIT” LINK NEXT TO THE “MY ACCOUNT” SECTION TO VERIFY AND UPDATE YOUR ACCOUNT INFORMATION.



7. WHEN YOU CLICK THE “PAY RENT’ LINK YOU WILL SEEN THE SCREEN SHOWN ABOVE. THIS IS WHERE YOU CAN MAKE PAYMENTS AS WELL AS SETUP AUTO PAY. CALL US IF THE INFORMATION IS NOT CORRECT AT 517-996-6115.